

## **Better Products – Better Service – Better Value**

**Duration:** From the date of purchase by the original Purchaser or 60-24-12 months from the date of shipment by BendPak or whichever comes first.

- ✓ Five Years (60-Months) Bumper-to-Bumper Warranty on the lift structure
- ✓ Two Years (24-Months) Warranty on the hydraulic cylinder(s) and power unit
- One Year (12-Months) Labor Warranty on site or at factory
- ✓ One Year (12-Months) Free-Shipping<sup>\*</sup> on ground-freight charges related to warranty performance

## Limited Warranty

- 1. Who gives this warranty (Warrantor): BendPak Inc., 1645 lemonwood dr. Santa Paula, CA 93060
- 2. Who receives this warranty (Purchaser): The original Purchaser (other than for purpose of resale)
- 3. What products are covered by this warranty: Any BendPak Two-Post or Four-Post car lift\*\*
- 4. What is covered under this warranty: manufacturer defects due to material and/or workmanship with the exceptions noted below.
- 5. What is not covered under this warranty:
  - a. Any failure that results from Purchaser's abuse, neglect or failure to operate, maintain or service product in accordance with instructions provided in the owner's manual(s) supplied
  - b. And damage caused by overloading lift beyond rated capacity
  - c. Items or service normally required to maintain the product, i.e. lubricants, oil, etc.
  - d. Items considered general wear parts such as rubber pads, lifting cables, etc. unless wear or failure is a direct result of manufacturer defect due to material and/or workmanship
  - e. Any component damaged in shipment or any failure caused by installing or operating lift under conditions not in accordance with installation and operation guidelines or damaged by contact with tools or surroundings
  - f. Motor or pump failure caused by rain, excessive humidity, corrosive environments or other contaminants
  - g. Rusted components due to improper maintenance or corrosive environments
  - h. Cosmetic defects that do not interfere with product functionality
  - i. Damage due to incorrect voltage or improper wiring
  - j. Any incidental, indirect, or consequential loss, damage, or expense that may result from any defect, failure, or malfunction of BendPak Inc product
- Responsibilities of Warrantor under this warranty: Repair or replace, at Warrantor's option, component which is defective, has malfunctioned and/or failed to conform within duration of the warranty period. BendPak Inc. will pay reasonable labor costs for the first 12 months only
- 7. Responsibilities of Purchaser under this warranty:
  - a. Provide dated proof of purchase and maintenance records
  - b. In some cases, components may be required to be shipped to the nearest BendPak Authorized Service Center. Freight costs, after 12-months, must be borne by the Purchaser.
  - c. Use reasonable care in the operation and maintenance of the products as described in the owner's manual(s).
- 8. When Warrantor will perform repair or replacement under this warranty: Repair or replacement will be scheduled and serviced according to the normal work flow at the servicing location, and depending on the availability of replacement parts.

\*Free-shipping applies to direct shipping points within the 48 continental United States. Rural area shipping surcharge may apply for remote addresses. \*\*For all BendPak brand two-post and four-post surface mounted lifts manufactured on or following 1/1/2011.

## Limitation of Liability

In no event will either party be liable for any damage caused by the other party's failure to fulfill its responsibilities under these terms and conditions. In no event will either party be liable for any lost profits, lost savings, incidental damage, or other economic consequential damages. All expressed and implied warranties, including the implied warranties of merchantability and fitness for a particular purpose, are limited in duration to the coverage period. No warranties, expressed or implied, will apply after this period. BendPak may modify these terms and conditions at any time by either providing the customer with written notice or posting such revised terms on www.bendpak.com. Such revised terms shall be effective thirty days from the date of such written notice or posting.

